



Thank you to the 121 Whiffletree neighbors that responded to the survey about the annual directory and feedback on the options that we are considering, which include:

1. Continue printing and distributing directories to all paid members as we have done in the past.
2. Add online PDF that would be available to all paid Whiffletree HOA (WHOA) members using a password to protect the security of this information.
3. Give paid members the option not to receive the printed directory (op-out).

This table displays a summary of the responses received.

| | Like Printed Directory | | | Like Online PDF option | | | Still want printed Directory even if PDF is available | | |
|-----------|------------------------|-------|-------|------------------------|-------|-------|---|-------|-------|
| | YES | NO | OTHER | YES | NO | OTHER | YES | NO | OTHER |
| Responses | 61.2% | 21.5% | 17.3% | 78.5% | 14.9% | 6.6% | 22.3% | 76.0% | 1.7% |

The responses indicate that a sizable portion of Whiffletree neighbors want to continue receiving the printed directory. Also, many neighbors stated that they would like to access the directory online on Whiffletree HOA website (<https://www.mywhiffletreehoa.com/>) with many saying that if they could access the directory online, they would not need to receive the printed copy.

Based on these inputs, WHOA Board is evaluating a process to post a PDF document that can be viewed on the Whiffletree website beginning in FY 2024-2025 that starts on April 1, 2024. To protect your personal information, we would utilize a password to access the document and utilize security features that prevent the copying of the directory. We will advise all paid members when the online version is available, and the password to access it. As we approach September, when we typically print the directory, we would provide all paid members the option to **opt-out** of receiving the printed version of the directory. **If you do not opt-out, you would continue to receive the printed directory.** There would be no action required on your part if you still want to receive the printed directory. To not receive the directory, you would respond to the email that we would send later this year that you choose to opt out of receiving the printed directory. We would plan to continue the opt-out decision annually so if you change your mind in future years, you would be able to receive the printed directory.

Based on the survey results, we expect that some neighbors would opt-out of receiving the printed directory. This should reduce printing cost, which has been escalating annually. An additional benefit of the online PDF version on the Whiffletree HOA website is that as homeownership changes in the neighborhood throughout the year, we would be able to update the online directory periodically and not just produce a snapshot of our neighborhood once per year. This will allow you to see changes in neighborhood throughout the year and not just annually with the printing of the directory.

We thank everyone who responded to the survey and for your responses, many of which included detailed comments. We appreciate your inputs and will keep you updated on the actions we are taking. As stated, one of the potential benefits of moving to an online directory and printing fewer copies of the directory is to reduce the printing cost of this document. We hope that you appreciate that the WHOA board seeks to prudently manage the dues payment we receive from you. Again, thanks for your inputs!